

**Maintenance Accountability Process**  
**Activity Service Level Targets and Service Levels Delivered**  
**Northwest Region - Spring 2006**

Activity	1.0 +	1.9 A	2.0 -	2.9 +	3.0 B	C	4.0 -	4.9 D	5.0 -	5.9 F
<b>Group - 1 Roadway Maintenance and Operations</b>										
1A1 Pavement Patching and Repair		✓	⊙							
1A2 Crack Sealing				✓			⊙			
1A3 Shoulder Maintenance		✓			⊙					
1A4 Sweeping and Cleaning			✓	⊙						
<b>Group - 2 Drainage Maintenance and Slope Repair</b>										
2A1 Maintain Ditches				✓⊙						
2A2 Maintain Culverts					✓	⊙				
2A3 Maintain Catch Basins and Inlets				✓⊙						
2A4 Maintain Detention/Retention Basins						✓⊙				
2A5 Slope Repair		✓		⊙						
<b>Group - 3 Roadside and Vegetation Management</b>										
3A1 Litter Pickup								⊙		✓
3A2 Noxious Weed Control	✓			⊙						
3A3 Nuisance Vegetation Control		✓			⊙					
3A4 Control of Vegetation Obstructions			✓		⊙					
<b>Group - 5 Snow and Ice Control Operations</b>										
5B1 Snow and Ice Control Operations					✓	⊙				
<b>Group - 6 Traffic Control Maintenance and Operations</b>										
6A2 Raised/Depressed Pavement Marker Mainten				⊙		✓				
6A3 Pavement Marking Maintenance							⊙	✓		
6A6 Guidepost Maintenance							✓⊙			
6A7 Guardrail Maintenance		✓⊙								

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**Maintenance Accountability Process**  
**Activity Service Level Targets and Service Levels Delivered**  
**Northwest Region Area 1 - Spring 2006**

Activity	1.0 +	1.9 A	2.0 -	2.9 +	3.0 B	3.9 C	4.0 -	4.9 D	5.0 +	5.9 F
<b>Group - 1 Roadway Maintenance and Operations</b>										
1A1 Pavement Patching and Repair		✓	⊙							
1A2 Crack Sealing				✓	⊙					
1A3 Shoulder Maintenance				✓	⊙					
1A4 Sweeping and Cleaning		✓	⊙							
<b>Group - 2 Drainage Maintenance and Slope Repair</b>										
2A1 Maintain Ditches		✓	⊙							
2A2 Maintain Culverts						✓⊙				
2A3 Maintain Catch Basins and Inlets				⊙				✓		
2A5 Slope Repair				✓⊙						
<b>Group - 3 Roadside and Vegetation Management</b>										
3A1 Litter Pickup								⊙		✓
3A2 Noxious Weed Control		✓	⊙							
3A3 Nuisance Vegetation Control	✓				⊙					
3A4 Control of Vegetation Obstructions	✓				⊙					
<b>Group - 5 Snow and Ice Control Operations</b>										
5B1 Snow and Ice Control Operations					⊙		✓			
<b>Group - 6 Traffic Control Maintenance and Operations</b>										
6A2 Raised/Depressed Pavement Marker Mainten			⊙				✓			
6A3 Pavement Marking Maintenance						⊙		✓		
6A6 Guidepost Maintenance						✓	⊙			
6A7 Guardrail Maintenance		⊙	✓							

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**Maintenance Accountability Process**  
**Activity Service Level Targets and Service Levels Delivered**  
**Northwest Region Area 2 - Spring 2006**

Activity	1.0 +	1.9 A	2.0 -	2.9 +	3.0 B	3.9 C	4.0 -	4.9 D	5.0 -	5.9 F	5.9 -
<b>Group - 1 Roadway Maintenance and Operations</b>											
1A1 Pavement Patching and Repair	✓		⊙								
1A2 Crack Sealing						✓	⊙				
1A3 Shoulder Maintenance		✓			⊙						
1A4 Sweeping and Cleaning		✓	⊙								
<b>Group - 2 Drainage Maintenance and Slope Repair</b>											
2A1 Maintain Ditches				⊙		✓					
2A2 Maintain Culverts						✓ ⊙					
2A3 Maintain Catch Basins and Inlets				✓ ⊙							
2A5 Slope Repair		✓		⊙							
<b>Group - 3 Roadside and Vegetation Management</b>											
3A1 Litter Pickup								⊙	✓		
3A2 Noxious Weed Control		✓		⊙							
3A3 Nuisance Vegetation Control		✓			⊙						
3A4 Control of Vegetation Obstructions					⊙	✓					
<b>Group - 5 Snow and Ice Control Operations</b>											
5B1 Snow and Ice Control Operations						⊙	✓				
<b>Group - 6 Traffic Control Maintenance and Operations</b>											
6A2 Raised/Depressed Pavement Marker Mainten				⊙				✓			
6A3 Pavement Marking Maintenance						✓	⊙				
6A6 Guidepost Maintenance							✓ ⊙				
6A7 Guardrail Maintenance	✓	⊙									

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**Maintenance Accountability Process**  
**Activity Service Level Targets and Service Levels Delivered**  
**Northwest Region Area 3 - Spring 2006**

Activity	1.0 +	1.9 A	2.0 -	2.9 +	3.0 B	3.9 C	4.0 -	4.9 D	5.0 -	5.9 F	5.9 -
<b>Group - 1 Roadway Maintenance and Operations</b>											
1A1 Pavement Patching and Repair		✓	⊙								
1A2 Crack Sealing				✓			⊙				
1A3 Shoulder Maintenance	✓				⊙						
1A4 Sweeping and Cleaning		✓	⊙								
<b>Group - 2 Drainage Maintenance and Slope Repair</b>											
2A1 Maintain Ditches				⊙		✓					
2A2 Maintain Culverts	✓					⊙					
2A3 Maintain Catch Basins and Inlets	✓			⊙							
2A5 Slope Repair		✓	⊙								
<b>Group - 3 Roadside and Vegetation Management</b>											
3A1 Litter Pickup								⊙			✓
3A2 Noxious Weed Control	✓			⊙							
3A3 Nuisance Vegetation Control	✓				⊙						
3A4 Control of Vegetation Obstructions	✓				⊙						
<b>Group - 5 Snow and Ice Control Operations</b>											
5B1 Snow and Ice Control Operations				✓	⊙						
<b>Group - 6 Traffic Control Maintenance and Operations</b>											
6A2 Raised/Depressed Pavement Marker Mainten				✓⊙							
6A3 Pavement Marking Maintenance							⊙	✓			
6A6 Guidepost Maintenance							⊙	✓			
6A7 Guardrail Maintenance		⊙	✓								

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**Maintenance Accountability Process**  
**Activity Service Level Targets and Service Levels Delivered**  
**Northwest Region Area 4 - Spring 2006**

Activity	1.0 +	1.9 A	2.0 -	2.9 +	3.0 B	3.9 C	4.0 -	4.9 D	5.0 -	5.9 F	5.9 -
<b>Group - 1 Roadway Maintenance and Operations</b>											
1A1 Pavement Patching and Repair		✓	⊙								
1A2 Crack Sealing		✓					⊙				
1A3 Shoulder Maintenance		✓				⊙					
1A4 Sweeping and Cleaning	✓		⊙								
<b>Group - 2 Drainage Maintenance and Slope Repair</b>											
2A1 Maintain Ditches			✓	⊙							
2A2 Maintain Culverts						⊙		✓			
2A3 Maintain Catch Basins and Inlets				✓	⊙						
2A5 Slope Repair	✓			⊙							
<b>Group - 3 Roadside and Vegetation Management</b>											
3A1 Litter Pickup								⊙			✓
3A2 Noxious Weed Control	✓			⊙							
3A3 Nuisance Vegetation Control		✓			⊙						
3A4 Control of Vegetation Obstructions					⊙	✓					
<b>Group - 5 Snow and Ice Control Operations</b>											
5B1 Snow and Ice Control Operations			✓		⊙						
<b>Group - 6 Traffic Control Maintenance and Operations</b>											
6A2 Raised/Depressed Pavement Marker Mainten				⊙		✓					
6A3 Pavement Marking Maintenance							⊙		✓		
6A6 Guidepost Maintenance						✓	⊙				
6A7 Guardrail Maintenance		✓	⊙								

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**Maintenance Accountability Process**  
**Activity Service Level Targets and Service Levels Delivered**  
**Northwest Region Area 5 - Spring 2006**

Activity	1.0 +	1.9 A	2.0 -	2.9 +	3.0 B	3.9 C	4.0 -	4.9 D	5.0 -	5.9 F	5.9 -
<b>Group - 1 Roadway Maintenance and Operations</b>											
1A1 Pavement Patching and Repair		✓	⊙								
1A2 Crack Sealing			✓			⊙					
1A3 Shoulder Maintenance	✓				⊙						
1A4 Sweeping and Cleaning			⊙		✓						
<b>Group - 2 Drainage Maintenance and Slope Repair</b>											
2A1 Maintain Ditches				✓⊙							
2A2 Maintain Culverts					✓	⊙					
2A3 Maintain Catch Basins and Inlets			✓	⊙							
2A5 Slope Repair	✓			⊙							
<b>Group - 3 Roadside and Vegetation Management</b>											
3A1 Litter Pickup								⊙			✓
3A2 Noxious Weed Control	✓			⊙							
3A3 Nuisance Vegetation Control		✓			⊙						
3A4 Control of Vegetation Obstructions	✓				⊙						
<b>Group - 5 Snow and Ice Control Operations</b>											
5B1 Snow and Ice Control Operations			✓		⊙						
<b>Group - 6 Traffic Control Maintenance and Operations</b>											
6A2 Raised/Depressed Pavement Marker Mainten				⊙		✓					
6A3 Pavement Marking Maintenance							⊙		✓		
6A6 Guidepost Maintenance							✓⊙				
6A7 Guardrail Maintenance		✓⊙									

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## \*\*\* Service Level Report By Region \*\*\*

Region: **Northwest**

Activity	Area	Sect	Spring 2006				CY Avg. Service Level
			SF/LM	SL	SF/LM	SL	
1A1 - Pavement Patching and Repair							SL Target:
	1						
Area 1 average:			332	1.33			1.33
	2						
Area 2 average:			193	1.19			1.19
	3						
Area 3 average:			509	1.51			1.51
	4						
Area 4 average:			609	1.61			1.61
	5						
Area 5 average:			477	1.48			1.48
Northwest Region average:				1.42			1.42
Activity	Area	Sect	Spring 2006				CY Avg. Service Level
			LF/LM	SL	LF/LM	SL	
1A2 - Crack Sealing							SL Target:
	1						
Area 1 average:			557	3.11			3.11
	2						
Area 2 average:			621	3.24			3.24
	3						
Area 3 average:			427	2.71			2.71
	4						
Area 4 average:			132	1.53			1.53
	5						
Area 5 average:			269	2.08			2.08
Northwest Region average:				2.53			2.53

## \*\*\* Service Level Report By Region \*\*\*

Region: **Northwest**

Activity	Area	Sect	Spring 2006				CY Avg. Service Level
			% SF	SL	% SF	SL	
1A3 - Shoulder Maintenance							SL Target:
	1						
Area 1 average:			2.8%	2.40			2.40
	2						
Area 2 average:			1.91%	1.96			1.96
	3						
Area 3 average:			0.25%	1.13			1.13
	4						
Area 4 average:			1.25%	1.62			1.62
	5						
Area 5 average:			0.49%	1.24			1.24
Northwest Region average:				1.67			1.67
Activity	Area	Sect	Spring 2006				CY Avg. Service Level
			% SF	SL	% SF	SL	
1A4 - Sweeping and Cleaning							SL Target:
	1						
Area 1 average:			2.53%	1.51			1.51
	2						
Area 2 average:			4.97%	1.99			1.99
	3						
Area 3 average:			1.72%	1.34			1.34
	4						
Area 4 average:			0.75%	1.15			1.15
	5						
Area 5 average:			11.82%	3.18			3.18
Northwest Region average:				1.83			1.83



## \*\*\* Service Level Report By Region \*\*\*

Region: **Northwest**

Activity	Area	Sect	Spring 2006				CY Avg. Service Level
			% Full	SL	% Full	SL	
2A1 - Maintain Ditches							SL Target:
	1						
Area 1 average:			0.4%	1.40			1.40
	2						
Area 2 average:			5.8%	3.16			3.16
	3						
Area 3 average:			6.68%	3.34			3.34
	4						
Area 4 average:			1.26%	2.06			2.06
	5						
Area 5 average:			3.37%	2.59			2.59
Northwest Region average:				2.51			2.51
Activity	Area	Sect	Spring 2006				CY Avg. Service Level
			% Full	SL	% Full	SL	
2A2 - Maintain Culverts							SL Target:
	1						
Area 1 average:			7.69%	3.54			3.54
	2						
Area 2 average:			6.67%	3.33			3.33
	3						
Area 3 average:			0%	1.00			1.00
	4						
Area 4 average:			10%	4.00			4.00
	5						
Area 5 average:			5.71%	3.14			3.14
Northwest Region average:				3.00			3.00

## \*\*\* Service Level Report By Region \*\*\*

Region: **Northwest**

Activity	Area	Sect	Spring 2006				CY Avg. Service Level
			% Full	SL	% Full	SL	
2A3 - Maintain Catch Basins and Inlets							SL Target:
	1						
Area 1 average:			19.64%	4.31			4.31
	2						
Area 2 average:			4.17%	2.29			2.29
	3						
Area 3 average:			0%	1.00			1.00
	4						
Area 4 average:			4.35%	2.34			2.34
	5						
Area 5 average:			2.46%	1.82			1.82
Northwest Region average:				2.35			2.35
Activity	Area	Sect	Spring 2006				CY Avg. Service Level
			% Def.	SL	% Def.	SL	
2A4 - Maintain Detention/Retention Basins							SL Target:
Area average:							
Northwest Region average:			8.5%	3.70			3.70
Activity	Area	Sect	Spring 2006				CY Avg. Service Level
			% CLM	SL	% CLM	SL	
2A5 - Slope Repair							SL Target:
	1						
Area 1 average:			2.7%	2.35			2.35
	2						
Area 2 average:			1.33%	1.67			1.67
	3						
Area 3 average:			1.37%	1.68			1.68
	4						
Area 4 average:			0%	1.00			1.00
	5						
Area 5 average:			0%	1.00			1.00
Northwest Region average:				1.54			1.54

## \*\*\* Service Level Report By Region \*\*\*

Region: **Northwest**

Activity	Area	Sect	Spring 2006				CY Avg. Service Level
			EA/CLM	SL	EA/CLM	SL	
3A1 - Litter Pickup							SL Target:
	1						
Area 1 average:			2050	5.90			5.90
	2						
Area 2 average:			896	4.79			4.79
	3						
Area 3 average:			1292	5.58			5.58
	4						
Area 4 average:			1228	5.46			5.46
	5						
Area 5 average:			1626	5.90			5.90
Northwest Region average:				5.53			5.53
Activity	Area	Sect	Spring 2006				CY Avg. Service Level
			% Roadside	SL	% Roadside	SL	
3A2 - Noxious Weed Control							SL Target:
	1						
Area 1 average:			0.53%	1.53			1.53
	2						
Area 2 average:			0.48%	1.48			1.48
	3						
Area 3 average:			0.11%	1.11			1.11
	4						
Area 4 average:			0.01%	1.01			1.01
	5						
Area 5 average:			0%	1.00			1.00
Northwest Region average:				1.23			1.23

## \*\*\* Service Level Report By Region \*\*\*

Region: **Northwest**

Activity	Area	Sect	Spring 2006				CY Avg. Service Level
			% Roadside	SL	% Roadside	SL	
3A3 - Nuisance Vegetation Control							SL Target:
	1						
Area 1 average:			0.51%	1.20			1.20
	2						
Area 2 average:			1.07%	1.43			1.43
	3						
Area 3 average:			0.6%	1.24			1.24
	4						
Area 4 average:			0.76%	1.31			1.31
	5						
Area 5 average:			1.07%	1.43			1.43
Northwest Region average:				1.32			1.32
Activity	Area	Sect	Spring 2006				CY Avg. Service Level
			% CLM	SL	% CLM	SL	
3A4 - Control of Vegetation Obstructions							SL Target:
	1						
Area 1 average:			0%	1.00			1.00
	2						
Area 2 average:			2.67%	3.58			3.58
	3						
Area 3 average:			0%	1.00			1.00
	4						
Area 4 average:			2.63%	3.57			3.57
	5						
Area 5 average:			0%	1.00			1.00
Northwest Region average:				2.03			2.03

## \*\*\* Service Level Report By Region \*\*\*

Region: **Northwest**

Activity	Area	Sect	Spring 2006				CY Avg. Service Level
			Score	SL	Score	SL	
5B1 - Snow and Ice Control Operations							SL Target:
	1						
Area 1 average:			3.8	3.79			3.79
	2						
Area 2 average:			3.5	3.52			3.52
	3						
Area 3 average:			2.6	2.60			2.60
	4						
Area 4 average:			2.1	2.14			2.14
	5						
Area 5 average:			2.1	2.12			2.12
Northwest Region average:				2.83			2.83
Activity	Area	Sect	Spring 2006				CY Avg. Service Level
			% Def.	SL	% Def.	SL	
6A2 - Raised/Depressed Pavement Marker Maintenance							SL Target:
	1						
Area 1 average:			22.13%	4.21			4.21
	2						
Area 2 average:			25.18%	4.52			4.52
	3						
Area 3 average:			7.34%	2.47			2.47
	4						
Area 4 average:			10.4%	3.04			3.04
	5						
Area 5 average:			14.99%	3.50			3.50
Northwest Region average:				3.55			3.55

## \*\*\* Service Level Report By Region \*\*\*

Region: **Northwest**

Activity	Area	Sect	Spring 2006				CY Avg. Service Level
			% Def.	SL	% Def.	SL	
6A3 - Pavement Marking Maintenance							SL Target:
	1						
Area 1 average:			26.92%	4.69			4.69
	2						
Area 2 average:			17.31%	3.73			3.73
	3						
Area 3 average:			25.6%	4.56			4.56
	4						
Area 4 average:			27.88%	4.79			4.79
	5						
Area 5 average:			29.58%	4.96			4.96
Northwest Region average:				4.55			4.55
Activity	Area	Sect	Spring 2006				CY Avg. Service Level
			% Def.	SL	% Def.	SL	
6A6 - Guidepost Maintenance							SL Target:
	1						
Area 1 average:			7.37%	3.47			3.47
	2						
Area 2 average:			9.35%	3.87			3.87
	3						
Area 3 average:			11.79%	4.18			4.18
	4						
Area 4 average:			8.33%	3.67			3.67
	5						
Area 5 average:			8.98%	3.80			3.80
Northwest Region average:				3.80			3.80

## \*\*\* Service Level Report By Region \*\*\*

Region: **Northwest**

Activity	Area	Sect	Spring 2006				CY Avg. Service Level
			% Def.	SL	% Def.	SL	
6A7 - Guardrail Maintenance							SL Target:
	1						
Area 1 average:			1.1%	2.05			2.05
	2						
Area 2 average:			0.11%	1.11			1.11
	3						
Area 3 average:			0.83%	1.83			1.83
	4						
Area 4 average:			0.32%	1.32			1.32
	5						
Area 5 average:			0.74%	1.74			1.74
Northwest Region average:				1.61			1.61